



HOUSE SITTING TERMS & CONDITIONS

Sophie's Pet Care Services

WHAT'S INCLUDED IN OVERNIGHT HOUSE SITTING

Overnight house sitting includes:

- Overnight stay in your home
- Evening and morning pet care routines
- Feeding, fresh water, medication (if required)
- Walks/litter tray cleaning as agreed
- Daytime presence around my normal working schedule
- Regular updates and photos for peace of mind

As I work remotely, I am often able to spend a good portion of the day at your home provided there is reliable WiFi available.

DAYTIME PRESENCE & TIME LEFT ALONE

The standard overnight house sitting rate does not include guaranteed 24-hour constant presence throughout the day.

This service is best suited to pets who are comfortable being left alone for reasonable periods during daytime hours (typically up to 4-6 hours depending on the booking).

If your pet requires:

- More continuous daytime companionship

- Frequent supervision
- Very short periods alone
- Near-constant care

an additional daytime care supplement may apply. This will always be discussed and agreed in advance depending on your pet's individual needs.

ARRIVAL & DEPARTURE TIMES

House sitting bookings are charged per night and include overnight care plus agreed daytime routines.

Extended arrival or departure times may incur an additional charge where substantial extra daytime care is required.

MEET & GREET

A preliminary meet-and-greet is recommended prior to all new house sitting bookings.

This allows us to:

- Go through your pet's routine and requirements
- Discuss feeding, medication, walks and home routines
- Arrange key collection/return
- Ensure your pet feels comfortable and familiar with me before the booking

HOLIDAY SURCHARGES

A 20% surcharge applies to bookings over:

- Christmas
- New Year
- Easter
- Bank Holidays

Please see the [Services & Rates page](#) for applicable dates.

MILEAGE CHARGES

Mileage is charged for house sitting bookings outside my local area at £0.75 per mile for journeys to and from your home.

BOOKING & AVAILABILITY

Bookings are confirmed once agreed dates and details have been finalised.

Availability is limited during peak holiday periods, so early booking is recommended.

BOOKING DEPOSIT

To secure all house sitting bookings, a 20% deposit is required at the time of booking confirmation. This deposit is non-refundable and will be deducted from the final balance.

The remaining balance is due by the day before the house sit begins, unless otherwise agreed in advance.

CAMERAS & MONITORING DEVICES

External security cameras and doorbell cameras are absolutely fine. However, for privacy reasons, internal cameras, audio recording devices, or active indoor monitoring systems are not permitted during overnight house sitting stays.

If any indoor cameras are present, they must be switched off for the duration of the booking.

ADDITIONAL REQUIREMENTS

One important requirement for house sitting is the availability of a stable internet connection. As a marketing freelancer, I may need to work remotely from your home while caring for your pets and property. Having a reliable internet connection ensures I can meet my work commitments and provide the best possible care for your home and pets during the house sit.

FOOD & PROVISIONS

You do not need to provide food for me during the house sit. I will bring my own food and supplies to ensure that I have everything I need during my stay.

CANCELLATION POLICY

All deposits are non-refundable and will be retained in all circumstances.

If you cancel your booking with more than 72 hours' notice before the scheduled start date, any additional payments made (excluding the deposit) will be refunded in full.

If you cancel your booking with less than 72 hours' notice but more than 24 hours' notice before the scheduled start date, 50% of any additional payments made (excluding the deposit) will be refunded.

If you cancel your booking with less than 24 hours' notice before the scheduled start date, no refunds will be issued.

EARLY RETURN

I understand that circumstances can change. If you find yourself needing to return home earlier than initially planned, please notify me with a minimum of 24 hours' notice. This allows me to make necessary arrangements, pack up and ensure a smooth transition, as I may have travelled to your location and settled in with my belongings. Your cooperation in providing advance notice is greatly appreciated.

CONTACT INFORMATION

For bookings or enquiries, please contact:

 info@sophiespetcareservices.co.uk

 www.sophiespetcareservices.co.uk

Based in Thirsk, North Yorkshire

Covering North Yorkshire for visits, anywhere in the UK for house sitting

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